

TO WHOM IT MAY CONCERN

TESTIMONIAL FOR AVRIL JAMES, "Ask Avril"

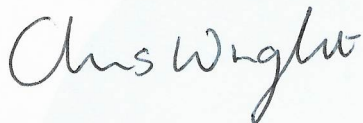
I was away myself last week, but for one of my customers I needed to carry out online check-in and downloading of flight boarding passes for their holiday. However, at the exact time I needed to do this I was travelling by coach from Hungary to Slovakia so would not have access to reliable wifi.

So, I arranged with Avril to carry out these tasks on my behalf and email the customer their boarding passes (as if they came from me). The customer was pleased to receive their boarding passes on time and did not realise that I was out of the country and had not carried out these tasks myself.

Avril performed the tasks efficiently at the agreed time, and when the customer had a query, she also re-logged into their booking and provided the information for me to pass on to my customer.

I would have no hesitation in recommending Avril to my business associates.

Thank you for your assistance, meaning I could enjoy my holiday without having to worry about work!



Chris Wright

15th November 2018